



The Chalkboard



Washington Area FCU

Fall 2021

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Celebrating Our

Successful Data System Conversion!



The Credit Union successfully transitioned to a new core processor over the weekend of July 30. Staff and conversion representatives from our new system provider worked diligently throughout the weekend to validate data and ensure that all systems were “go” when our doors reopened on Monday, August 2. Growth always includes a few pains, but overall, the data conversion went very smoothly.

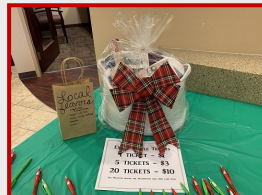
We would like to take this opportunity to thank you, our valued members, for your cooperation throughout the conversion process. We appreciate your ongoing patience as Credit Union staff continue to learn and utilize the enhanced features and functions of our new system. We are excited to offer this updated technology and confident the new core platform will improve the efficiency and convenience of our financial services. We hope you are pleased with the system upgrades! Turn the page to check out some notable improvements...

Despite the many recent changes, the Credit Union mission remains the same: providing quality financial products and services to improve our members’ lives. WAFCU is deeply committed to this mission and will continue to provide the dependable service our membership has grown to know and trust. Please contact us if you have questions or need assistance. As always, we are here to help!

Thank you, Valued Members!

Member Appreciation: Washington Area Best of the Best

To express our member appreciation and to celebrate the honor of 2021 Best Credit Union, we are raffling off two gift baskets featuring items from Washington Area’s 2021 Best Businesses. Members visiting the Credit Union now through December 22nd will receive one free entry. (Additional entries may be purchased. All proceeds will be donated to our Caring Fund.) Winners will be drawn at close of business on Wednesday, December 22nd. Special thanks to our members, the Observer-Reporter, and all those who voted for us!





Washington Area FCU Cares Trinity Middle School Hiller Helpers

Faces may be covered, but nothing can mask the generous community service provided by the Holiday Hiller Helpers. The Hiller Helpers provide Christmas gifts and holiday meals to local families in need. The Credit Union donated \$300 from our Caring Fund for the purchase of gifts and groceries to support this charitable initiative. WAFCU staff members volunteered for shopping night at the Washington Target store and gift wrapping night at the Middle School. We are sincerely grateful to the teachers and students of Trinity for inviting us to participate!



New System Notables

Take note of these exciting improvements...

User Based Electronic Banking: This new service is a home run for joint account owners AND members with multiple accounts! User Based Electronic Banking allows joint owners to sign-in to home and mobile banking with an individual user name and password. No more sharing logins with the primary account owner! This feature also allows members with multiple accounts to view all accounts using a single login. Contact us to enable User Based access if you haven't already!

Remote Control Cards: Misplaced your debit card? Not to worry! Just "deactivate" it until it turns up! Once you locate your card, simply "reactivate" it for immediate use. To remotely control your debit card, login to home or mobile banking, choose Remote Control Cards from the menu, select your debit card, and click on the applicable status option. Stay tuned...this feature is coming soon for credit cards.

Credit Card Payments & eZcard: Make your credit card payment quickly and easily via home or mobile banking. Choose Transfer, click Make a Transfer and select CC-Credit Card. Enter the last 5 digits of your credit card number and payment amount. Hit next to submit your payment! Payments will be applied to your card balance within 2 business days.

Looking for your credit card balance? Simply select eZcard from the main Menu. Enroll your card to securely view your balance, current activity, transaction history, and reward points. Conveniently submit electronic payments from another institution and check out bonus promotions. Easily link to our rewards website from the eZcard home page to redeem points! Contact us if you need assistance.



We hope you're pleased with our system upgrades!

How to Reach Us

Washington Area
Federal Credit Union

75 Landings Drive
Washington, PA 15301

800-830-3078

info@watfcu.org

Hours of Operation

Mon-Fri 9-4:30

Sat 9-12:30
(Drive-Up Only)






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WAFCU Scholarship Recipients

Congratulations to the 2021 winners of the Washington Area FCU Scholarship! This years' recipients are:

Anastasia Harouse of the Canon-McMillan School District
Michael Mundia of the Washington School District
Stephen Shilling of the Peters Township School District

We are proud to award each of these outstanding High School Seniors with a \$1,000.00 grant toward their continuing education. We wish all of you the best of luck in your future endeavors!



Congratulations 2021 Graduates!



Washington Area FCU

Mark Your Calendar

December 25 Closed for Christmas Day
January 1, 2022 Closed for New Year's Day
Early Closures December 24 @ Noon & December 31 @ 3:00

News, Offers, and
Events



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**Go NUTS this
gift giving
season**

**Skip your December or January
Loan Payment with WAFCU**

**...and get
CRACKIN' on
your holiday
shopping!**

Call us or visit our website for details.



WAFCU is the 2021 Best of the Best Credit Union!

It is an honor to accept this award and we thank everyone who voted for us!

We are proud to serve the residents of Washington County and
it's surrounding communities.

THANK YOU!

We appreciate your confidence
and trust. Thank
you for voting for
Washington Area FCU!!!



• 800.830.3078 • www.watfcu.org •



Washington Area FCU